

# SPACE POPULARIZATION CENTRE PLANETARIUM TORUN REGULATIONS

## § 1 General provisions

1. Purchasing a ticket means acknowledgment, acceptance and commitment to comply with the following Regulations.
2. Visitors of the Space Popularization Center "Planetarium – Torun" must observe safety regulations and follow the orders of the staff.
3. Failure to follow these Regulations may be the basis for asking to leave the breaching person from the SPC "Planetarium – Torun" premises. In such case the removed person is not entitled to a refund.

## § 2 Rules while visiting the SPC "Planetarium – Torun"

1. Due to fire regulations, baby carriages cannot be entered to SPC "Planetarium – Torun" buildings.
2. External lift is for disabled people only, not baby carriages.
3. Lockers for clothes and bags are dedicated and obligatory only for visitors of the exhibition MARS#17 Base. If you lose your key, you will be charged an administration fee of 30.00 PLN.
4. SPC "Planetarium – Torun" takes no responsibility for things left on the property area and for valuable things stored in the lockers.
5. People who are intoxicated or under the influence of drugs, people behaving in a manner spoiling the enjoyment of others, or in a manner that poses a threat to the safety of visitors and elements of Planetarium's equipment or which may provoke a breach of the peace, as well as persons who violate the generally accepted standards of behaviour in public places, are not allowed in the SPC "Planetarium – Torun" premises.
6. Visitors of the SPC "Planetarium – Torun" area are not allowed to behave in a way that may cause danger to other visitors and the Centre's equipment. In particular, visitors are not allowed to:
  - a. remove pieces of SPC "Planetarium – Torun" equipment outside its area;
  - b. move pieces of SPC "Planetarium – Torun" equipment outside their designated places;
  - c. damage or destroy any parts of the SPC "Planetarium – Torun" equipment;
  - d. bring animals/pets to SPC "Planetarium – Torun", except for guide dogs and assistance dogs;
  - e. bring and consume alcohol, smoke tobacco, use electronic cigarettes, bring and take drugs other or intoxicants;
  - f. bring weapons, explosives and other items which may cause injury or damage;
  - g. bring bicycles, scooters, skateboards or other similar equipment to SPC "Planetarium – Torun" buildings and to use it on the premises;
  - h. run around the hall;
  - i. pursue commercial activity;

- j. pursue advertising activity or conduct political agitation.
7. People violating the prohibitions referred to above in paragraphs 5 and 6 will be asked to leave the SPC "Planetarium – Torun" premises without the right to the refund of the admission fee.


### § 3 Detailed rules of attending the shows and interactive exhibitions

1. Shows and entries to interactive exhibitions take place according to the schedule available on our website [www.planetarium.torun.pl](http://www.planetarium.torun.pl) and at the SPC "Planetarium – Torun" ticket office.
2. Admission to the show and interactive exhibitions is not free of charge. The ticket price list is available at SPC "Planetarium – Torun" ticket offices and online at [www.planetarium.torun.pl](http://www.planetarium.torun.pl).
3. Tickets are available for sale subject to availability of vacancies.
4. A person buying a ticket is required to keep the ticket. The basis for a justified return is a ticket with a receipt or invoice.
5. Our eyes need to get used to the darkness, so please arrive at least 15 minutes before the planned show.
6. Due to strong audiovisual stimuli, shows may be attended by children age 4 and above. The Staff or Presenter of the SPC "Planetarium – Torun" have the right to refuse entrance to the projection room to people with children under the age of 4. In case of doubt as to the age of the child, the Staff or Presenter has the right to ask for a proof of age of the child.
7. Admission fee entitles to participation in one show or entry to the exhibition on the date (name of attraction, date and time) indicated by the ticket.
8. Visitors see the exhibitions by themselves and at their own pace, therefore the SPC "Planetarium – Torun" does not provide guides. It is prohibited to bring external guides to work at the SPC "Planetarium – Torun".
9. Traffic in the projection room is directional – it has a separate entrance and exit indicated by the Presenter.
10. It is not allowed to bring food and beverages to the projection room or exhibitions and to eat or drink during the show.
11. Due to safety and comfort of the audience - after the show starts, it will not be possible to enter the projection room.
12. It is prohibited to record sound and images during the show.
13. During the show all electronic devices (e.g. mobile phones, cameras, mp3 players, laptops and other devices emitting light or sound) must be switched off. The SPC "Planetarium – Torun" is not responsible for damage to the equipment caused by non-observance of the above prohibition.
14. During the shows the lights in the screening room are off – it is completely dark.
15. People disturbing the viewing – using light-emitting devices, making noise during the show or otherwise disrupting the show – may be asked to leave the projection room without the right to a refund.

16. The SPC "Planetarium – Torun" reserves the right to close the exhibits which have stopped working, got damaged or destroyed. Closing some of the exhibits does not give the visitors the right to a full or partial refund of the admission fee.
17. In the event of cancellation or permanent discontinuance of a show due to technical failure, the tickets shall be returnable without deduction of the handling fee.
18. No returns shall be accepted if a technical failure interrupts a show, but allows it to be resumed and finished.
19. The shows in the Planetarium are safe for people with pacemakers.
20. The presented shows provide many intense visual and aural stimuli, including flashing lights or image compositions. A small percentage of people may experience epilepsy attacks. People suffering from this type of disease enter the show at their own risk.

#### § 4 Final provisions

1. The SPC "Planetarium – Torun" reserves the right to check whether persons entering the SPC "Planetarium – Torun" are not in possession of the items referred to in § 2 (6) (e)-(f) of the Regulations.
2. Director of the SPC "Planetarium – Torun" may authorize employees to take other actions not mentioned above to ensure the safety of visitors in the SPC "Planetarium – Torun".
3. The SPC "Planetarium – Torun" has the right to amend these Regulations. The amended Regulations will be published online at [www.planetarium.torun.pl](http://www.planetarium.torun.pl).

Dyrektor Zarządzający  
Członek Zarządu  
  
Anna Broniewicz

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SIGNATURE OF MANAGING DIRECTOR